



AIRPORT EXPRESSIONS



During Boarding



1. May I see your boarding pass, please?



2. Do you have any carry-on luggage?



3. This way to your seat.



4. Please have your passports and ID ready.



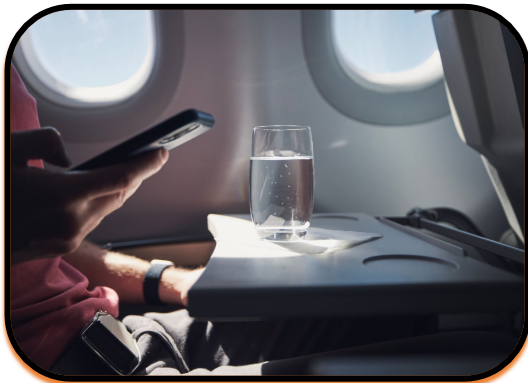
AIRPORT EXPRESIONS



In the Cabin



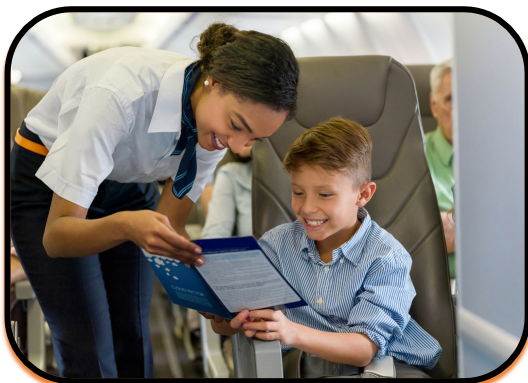
5. May I have a pillow and blanket, please?



6. Can I have a glass of water?



7. Is there a meal included in this flight?



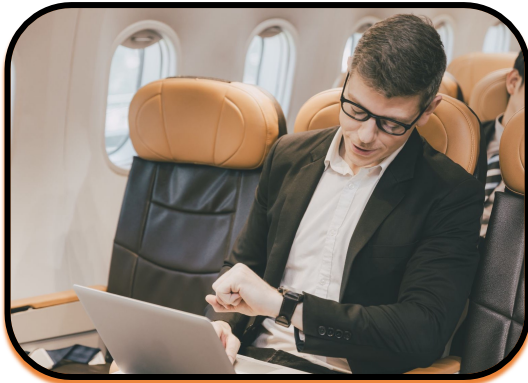
8. How long is the flight?



AIRPORT EXPRESSIONS



Arrival and Baggage Claim



9. What time are we expected to arrive in London?



10. Where can I collect my checked luggage?



11. Is there a shuttle to the city center?



12. How do I get to customs and immigration?



AIRPORT EXPRESSIONS

Medical Emergencies and Assistance



13. There's a medical emergency on board.



**14. I've lost my passport.
Can you help me?**



15. I need wheelchair assistance for my relative.



16. Is there a lost and found desk here?

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GRAPHIC CREDITS

